

# Letters to the Editor

## IT IS TIME TO STOP THE ANGERY LIBRARY STAFF:

I have never been so angry and frustrated about anything on campus over my past four years as I am right now with the library staff. I have known times in the past when the staff was less than friendly, but everyone can have a bad day. However this year they take the cake. For example: I waited at the circulation desk for around ten minutes. I didn't mind that at all because they were very busy. When the lady (should I call her that) came to me, I preceded to ask if I could see a certain assignment from a certain course that was supposed to be on reserve. Well then all hell broke loose, the lady got really rude and said I should have used the computer. I apologized about not knowing that I had to, then I asked her if she would however, this time, find the material I wanted this because I did not know how to use the computer system yet. Again bellowing in my ear, she said that I should know and that she would not help me and then she commenced to ignore me. Now not only did I wait for ten minutes, which she must have had some idea that I had since she would look at me before waiting on someone else, every two minutes but she would not and cared not to help me or even give me a hint on working the stupid program. Really, I am a fourth year student and I have come accustomed to asking for the reserve material. Did she have to jump down my throat? She could have been a little nicer. I must also mention that I am not the only one that this scenario has happened to. I sure that a high degree of the reading public would agree.

If the library staff is reading this, please take some advice "be nicer." It does not hurt to smile at the students. I'm sure your day would go a lot smoother.

By the way is there a tutorial for the computers? I am wondering, because if a person does not know how to use them then it takes for ever to find what you are looking for. If there is please let the student body know, and if there is not please help the struggling students along.

A 4th year student that has had enough!!!!!!

Dear Editor:

This letter is directed to "an angered student" who wrote about the parking situation at UPEI in the October 31, 1991, issue of the X-PRESS.

If you take a careful look at scheduling, you will find that there are more classes going on from the early morning period to the early afternoon period. This causes a large influx of traffic, and hence parking problems. It also causes classroom space allocation difficulties, which I'm sure you must have experienced at some time or another.

The solution isn't to pave over our beautiful green campus and make it a huge parking lot. The solution is simple rescheduling of classes. Take the 9-2 overload and reschedule classes from 2-5, evenings, and even Friday afternoon, if need be.

It will cost less, and eliminate two problems simultaneously. Sure, it will inconvenience some who'd rather have THEIR classes over with and afternoons off, but hey, that's life. everyone has to put in their share of the effort to make things work.

Your solution is fraught with circular reasoning. If you provide more parking, then more students will have classes during our so-called peak period, because more professors will want to schedule classes during this time; you end up creating a new parking problem, as well as burying the campus under asphalt.

Oh, and by the way, 360 degrees of rotation is a full circle -- you don't turn around, you end up going in the same direction you were.

"Ending the vicious circle."

